

**To:** Scrutiny and Audit Committee

**From:** Chief Executive

**Date:** 25<sup>th</sup> May 2010

**REPORT FROM THE PERFORMANCE PANEL MEETING HELD ON 5<sup>TH</sup> MAY 2010**

**1. Purpose**

- 1.1 To update the Committee on the business of the Performance Panel meeting held on 5<sup>th</sup> May 2010.

**2. 2009/10 Quarter 4 (January – March) Performance Report**

***Police Performance Steering Group – Banding Analysis***

- 2.1 The HMIC has taken over responsibility for monitoring police performance in England and Wales and the risk to the public. As part of this, it chairs a regular meeting of policing representatives called the Police Performance Steering Group (PPSG). At the meetings, HM Chief Inspector is advised what level of support and intervention might be needed in a particular force.
- 2.2 The PPSG examines the latest performance data for the 43 police forces in England and Wales. This shows the latest figures on how successfully each force is reducing and solving crimes, and is presented in a graphical format called ‘the Banding Analysis’.
- 2.3 The Banding Analysis covers three Domains namely:
- Confidence and Satisfaction
  - Local Crime and Policing
  - Protection from harm

***Confidence and Satisfaction***

- 2.4 The 2011-13 Cambridgeshire Policing Plan sets out Cambridgeshire strategy to improve confidence. The Constabulary’s Building Confidence Delivery Group oversees the Building Confidence Delivery plan. The Authority will have a member of this group.
- 2.5 The most recent data available is up to the end of December 2009 and 47.5% of Cambridgeshire respondents agreed with the statement: “*The Police and Local Council are dealing with the anti-social behaviour (ASB) and crime issues that matter in this area*”. Although the overall trend remains positive, the figures have remained similar for the last three quarters.

- 2.6 The percentage of respondents who agree the police are dealing with the things that matter to people in this community has improved from 50.8% to 53.6%.
- 2.7 Research has identified additional action required to improve progress. Plans in place to maintain effective progress will be brought to the June Police Authority.

### ***Local Crime and Policing***

- 2.8 Serious Acquisitive Crime continues to reduce. The focus is now on the BCS Comparator crime group<sup>1</sup>.

### ***Protection from serious harm***

- 2.9 A specific report on levels of all recorded violence with injury highlighted these have now fallen for four successive quarters. Work continues to maintain this downward trend.

### ***Anti-social behaviour***

- 2.10 The percentage of respondents who perceive a high level of ASB has fallen and the situation in Cambridgeshire is significantly better than the England and Wales average. This reflected Members experience in some Neighbourhood Panels where concerns regarding ASB had fallen dramatically. However ASB remains for many a significant issue.

## **3. Public confidence data sources**

- 3.1 The Panel received a report outlining the approach to the collection of the three main sources of opinion data about policing services in Cambridgeshire that provide public confidence results:
- (i) British Crime Survey
  - (ii) Local Authority Place Survey
  - (iii) Policing in Cambridgeshire (Local Confidence) Survey

## **4. Crime in Peterborough**

- 4.1 In December 2009, the Audit Commission published its Comprehensive Area Assessment (CAA) for Peterborough. The independent assessment sets out how well local public services are tackling the major issues. Peterborough (CDRP) received a red flag for levels of crime. The red flag indicates there are significant concerns about the levels of crime in Peterborough, and that action is needed.

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<sup>1</sup> Robbery (Personal), Wounding, Theft of (and from) Motor vehicle, Theft from Person, Criminal Damage, Common Assault, Burglary Dwelling

- 4.2 The report states, “crime in Peterborough has been comparatively high for some time. The gap has not been closed when compared to the Home Office grouping of similar areas.”
- 4.3 However, the report acknowledges, “the police and partners are now working differently to try and combat crime. Recent information shows they are having some success with the levels of vehicle crime, theft, robbery and burglary beginning to fall. Specific work on burglary including ‘Operation Alert’, which targets the burglars who commit most crimes, is helping bring crime levels down.”
- 4.4 The report says, “local organisations working to reduce crime through the Safer Peterborough Partnership have changed the way they work together following a review carried out by the Home Office in 2007. As a result partners are now better organised and have clear plans to reduce crime. Progress is regularly checked by partners. If progress is slow they try and understand why and look at different ways of working. Groups with clear aims and deadlines have been set up to tackle specific areas of crime. And targeted activity such as ‘Operation Alert’ is beginning to deliver improvements.”
- 4.5 The CAA also acknowledges that “rapid increase in the number of economic migrants has put significant additional demands on public services”.
- 4.6 Performance against partnership (LAA) targets is on track for Serious Acquisitive Crime, Anti-Social Behaviour, Domestic Abuse, Violent Crime including alcohol-related crime and disorder, Serious Sexual Violence and Road Safety. However the performance in Peterborough remains poorer compared to its Most Similar BCU group. Inaccuracies in the estimation of Peterborough’s population and a lack of similarity with the chosen most similar BCU’s may contribute to this gap.
- 4.7 Support has been sought from external agencies to better understand shortfalls in performance and the action which can be taken to bring Peterborough back in line with its most similar forces. A lead police authority member is linking in with this work.

## **5. Policing Pledge**

- 5.1 The Panel were presented with a detailed Pledge point-by-point report from the Chief Constable. Highlights included:
- completion of a survey to understand better people’s views on enquiry offices
  - planned introduction of thumbnail photos of NPT members on eCops messages
  - streamlining of e-mail correspondence to NPT members
  - continued daily service reports regarding responsiveness to pledge incidents, and

- exploration of social media opportunities.

Members shared that, despite repeated presentations, awareness of the pledge at Neighbourhood meetings was poor and reminded the Constabulary of the need to constantly remind the public of it.

## 6. Protective Service Database

A trusted data management system is now being used to improve the sophistication and completeness of protective services performance management, this will increase the ability of the Police Authority protective service's lead members to discharge their role.

## 7. Police Authority Risk Register

The updated risk register was approved.

## BIBLIOGRAPHY

Source Document (s)	Contact Officer	Location
Minutes and reports presented to Performance Panel 5 <sup>th</sup> May 2010	Dorothy Gregson Chief Executive	Cambridgeshire Constabulary Hinchingsbrooke Park, Huntingdon, Cambs, PE29 6NP.
<p>Originating Officer .....Ronnie Yellon.....</p> <p>Is it considered that this report contains 'exempt information' and should be considered in private?   NO</p> <p>If the answer is "YES", please state the nature of the exempt information and the relevant clause (s) by virtue of Part 1 of Revised Schedule 12A to the Local Government Act 1972.</p> <p>Nature of exempt information: .....</p> <p>The attached report has been cleared with the undermentioned Officer/s who have assessed the exemption status above Chief Executive</p> <p>Submitted on 11<sup>th</sup> May 2010</p> <p>A report will not be sent to the Authority unless this box has been satisfactorily completed and all necessary consultation carried out - the responsibility for which rests with the originator (except for consultation with the Chairman and this will be undertaken by the Chief Executive).</p>		