

To: Scrutiny and Audit Committee

From: Chief Constable

Date 25th May 2010

SECURING PUBLIC CONFIDENCE IN TACKLING ANTI SOCIAL BEHAVIOUR (ASB)

1. Purpose

1.1 To update the Committee on the work being undertaken in relation to ASB and explain how the Constabulary is going to secure public confidence in tackling ASB.

2. Overview

2.1 There continues to be significant national focus on ensuring that both police and partner agencies are tackling ASB effectively. This has been embedded within the Safer Neighbourhoods Strategy which both acknowledges and builds upon the successes of Neighbourhood Policing.

2.2 It is accepted that this level of focus and scrutiny in respect of ASB will continue irrespective of which political party forms the next government following the general election.

2.3 Tackling ASB effectively has been identified as a priority for the Constabulary within the Local Policing Plan. Appendix A details the current work streams intended to ensure delivery against the action plans to reduce repeat ASB and improve overall satisfaction for victims of ASB. This is presented in a format which mirrors that of the Public Confidence Route Map.

2.4 The paper then summarises the actions already undertaken by the Constabulary in order to deliver against these objectives and identifies planned activities to address identified gaps.

2.5 Appendix B sets out the process to develop minimum standards for ASB – as presented to the Constabulary's Force Executive Board on 6th May 2010.

3. Summary of Key Actions

3.1 *Tactical Actions Completed*

- a) A Manual of Standards for the management of ASB has been completed which details the actions and responsibilities specific to each role and department throughout the Constabulary.
- b) Each partner agency has produced its own set of minimum standards which clearly describe the service that victims of ASB can expect.
- c) The Constabulary has produced its own minimum standards which reflect the above and concisely summarise the Manual of Standards in a structure similar to the Pledge.
- d) A County Partnership Delivery Group has been established and a partnership action plan agreed targeting activity that delivers performance against National Indicator 17 – Perceptions of ASB. Progress is subject to a continual process of partnership review.
- e) Following a bidding and selection process, £44,000 of government funding has now been allocated to a range of projects to tackle ASB throughout the county.
- f) A definition of what constitutes a vulnerable victim has been agreed and circulated within the Manual of Standards.
- g) An Enhanced Service has been defined, for delivery to those victims of ASB identified as being vulnerable.
- h) The Local Policing Plan has been written to reflect the importance and priorities surrounding ASB.
- i) Daily audit processes have been implemented to review and assess BCU response to ASB incidents.

3.2 *Planned Activities*

- a) Embed the Manual of Standards throughout the Constabulary so it becomes business as usual.
- b) Continually review and adapt both the Manual of Standards and the Minimum Standards to incorporate best practice and react to practitioner feedback to ensure they remain current, relevant and practical.
- c) Undertake a review of The Community Safety and Crime Reduction departmental structure, roles and responsibilities to ensure clarity of activities and priorities.
- d) Establish a partnership group to assess the introduction of ASB case management to ensure a consistent approach which captures National best practice.
- e) Conduct a self assessment of Force management of ASB.

- f) Ensure Force level awareness and understanding of the definition of a vulnerable victim
- g) Instigate a partnership ASB practitioner's group to ensure effective delivery of ASB intervention tactics
- h) Monitor, reality check and quality assure ASB service delivery and compliance with the Manual of Standards.
- i) Introduce a rolling programme of learning and training to ensure that staff from all agencies both understand and make use of the full range of powers and tactical options to tackle ASB effectively.
- j) Develop a communication strategy to close the reassurance gap
- k) Instigate a monthly performance review process, analysing the Policing in Cambridgeshire telephone survey (PIC) data to ensure effective targeting of resources
- l) Introduce Victim Care Contracts for victims of ASB
- m) Review and develop Incident File as a case management process.
- n) Assess need for an internal risk assessment process to accurately identify vulnerability
- o) Undertake a review of the Guardian Awareness Programme (GAP) to ensure it provides an effective means of identifying and intervening with young people to prevent their involvement with ASB.
- p) Introduce a dog related incidents policy which acknowledges the impact and association that such incidents have within ASB.
- q) Improve visibility and awareness of the CS & CR department with an internal marketing strategy
- r) Improve practical links between Community Safety Department and BCU's to allow effective information sharing and best practice to be promulgated.
- s) Development of a menu of options for tackling ASB
- t) Establish a liaison group with regional colleagues to share best practice

4. Recommendation

- 4.1 The Committee is invited to note the report.

BIBLIOGRAPHY

Source Document (s)	Contact Officer	Location
		Cambridgeshire Constabulary Hinchingsbrooke Park, Huntingdon, Cambs, PE29 6NP.
<p>Originating Officer</p> <p>Is it considered that this report contains 'exempt information' and should be considered in private? No</p> <p>If the answer is "YES", please state the nature of the exempt information and the relevant clause (s) by virtue of Part 1 of Revised Schedule 12A to the Local Government Act 1972.</p> <p>Nature of exempt information:</p> <p>The attached report has been cleared with the undermentioned Officer/s who have assessed the exemption status above Chief Constable and Chief Executive</p> <p>Others</p> <p>Submitted on18th May 2010.....</p> <p>A report will not be sent to the Authority unless this box has been satisfactorily completed and all necessary consultation carried out - the responsibility for which rests with the originator (except for consultation with the Chairman and this will be undertaken by the Chief Executive).</p>		