

Agenda Item: 6

To: Scrutiny and Audit Committee

From: Chief Executive

Date: 9th December 2009

REPORT FROM THE PERFORMANCE PANEL MEETING HELD ON 9TH NOVEMBER 2009

1. Purpose

- 1.1 To update the Committee on the business of the Performance Panel meeting held on 9th November 2009.

2. 2009/10 Quarter 2 (July – September) Performance Report

The Panel received a report from the Chief Constable providing an overview of performance during the second quarter of 2009/10.

2.1 Confidence and Satisfaction

The most recent data for the Single Confidence Target shows that the present level is at 47.8% compared to the baseline value of 44.1% with the interim (2011) target set at 52.6%. The Panel were reassured by the good progress.

It was agreed that the core data is the British Crime Survey (BCS) data and this is the data used by HMIC and they are looking to improve the integration with the Local Confidence Survey (LCS) data. The Panel were reminded that the Confidence Strategy is to be integrated into the Policing Plan. The BCS is the overarching measure of success with the local survey providing improved diagnostics to support management.

2.2 HMIC Pledge Inspection

In the HMIC Policing Pledge inspection (May 2009), Cambridgeshire Constabulary was graded as “Fair” overall and also “Fair” for all the points within the inspection. It was stressed to the Panel that Cambridgeshire Constabulary was one of the first forces to be inspected in this regime and that substantial progress had been made since May.

A media campaign has been launched by the Constabulary with a view to evoking a sense of pride in the work of the police. A video and a fact sheet have been launched.

2.3 Serious Acquisitive Crime

September 2009 had the lowest recorded level of SAC since pre 2005. There was an upward trend in SAC offences in the first half of October. The Panel were reassured that subsequent to significant pro-active work the level of Serious Acquisitive Crime has returned to the 'expected' level.

2.4 Pledge Points and Achievements So Far

The Panel reviewed detailed quantitative and qualitative information on the Pledge identifying progress.

As agreed at the Performance Panel a separate report responding to the HMIC inspection is included as Agenda Item 7.

3. Vigilance Programme and its Impact on Serious Acquisitive Crime

3.1 The Panel received a report on the Vigilance programme of investment in growing capacity to tackle upward pressure on Serious Acquisitive Crime.

3.2 It was reported that Integrated Offender Management (IOM), a national initiative set up by the Home Office, is seen as the way forward in providing a sustainable reduction in Serious Acquisitive Crime (SAC).

4. Taking Performance Monitoring Forward: Update on Joint Work between the Constabulary and the Police Authority

4.1 The Panel was updated on a broad programme of measures to support the Police Authority to understand the Constabulary's Performance Management systems and develop its Performance Monitoring role appropriately.

4.2 These include, for example:

- attendance by Members at the Force Performance Challenge Group (FPCG) meetings which had already provided very useful reassurance;
- presentations to Members by HMIC on the new Performance Landscape; Rounded Assessment, and expectations of the Authority's enhanced role;
- an internal audit by RSM Bentley-Jennison planned for 1st March 2010 (scope to be agreed but likely to be focussed on the Authority Performance Monitoring), and
- reorganisation of Committee Structures and revised Terms of Reference supported by the training of Chairs.

4.3 These, and further steps, are set out in detail in the "Scrutinising Performance Outcomes" Action Plan as part of the Police Authority Organisational Development (OD) Plan included as Agenda Item 15.

5. Update on the Scrutiny of Protective Services

5.1 The Panel received a verbal report from the Deputy Chairman on the presentations received earlier in the day from representatives of the Protective Services areas.

5.2 The Deputy Chairman spoke positively about the presentations received. The Panel were briefed on each of the main areas. This highlighted the variety of aims, governance arrangements, performance measurement and achievements. The Panel also heard about the current and planned cross force partnership working in these areas.

5.3 The Protective Services Action Plan was referred to in the presentations, and consideration will be given to how this might form the basis for performance monitoring for the future.

6. Force Risk Register Review

6.1 Councillor John Reynolds presented his report to the Panel. They were informed that there is evidence to show that the system is a rolling program and being updated and that the system is working well.

6.2 The Panel agreed that the next report would outline links between the Policing Plan and the Risk Register.

7. Police Authority Risk Register Review

7.1 The Chief Executive presented a report to the Panel. The Risk Register had been updated, though no new risks had been added.

7.2 The Panel agreed that further strategic work on risk be taken forward.

8. Recommendation

8.1 The Committee is recommended to note the above report.

BIBLIOGRAPHY

Source Document (s)	Contact Officer	Location
	Ronnie Yellon Performance & Policy Manager (01480) 425999	Cambridgeshire Police Authority, Hinchingsbrooke Park, Huntingdon, Cambs, PE29 6NP.
<p>Originating OfficerRonnie Yellon.....</p> <p>Is it considered that this report contains 'exempt information' and should be considered in private? NO</p> <p>If the answer is "YES", please state the nature of the exempt information and the relevant clause (s) by virtue of Part 1 of Revised Schedule 12A to the Local Government Act 1972.</p> <p>Nature of exempt information:</p> <p>The attached report has been cleared with the undermentioned Officer/s who have assessed the exemption status above.</p> <p>Chief Executive</p> <p>Others</p> <p>Submitted on1st December 2009.....</p> <p>A report will not be sent to the Authority unless this box has been satisfactorily completed and all necessary consultation carried out - the responsibility for which rests with the originator (except for consultation with the Chairman and this will be undertaken by the Chief Executive).</p>		